

What we do

How does Primelending protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Primelending collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> ■ Apply for a loan or give us your income information ■ Provide employment information or give us your employment history ■ Provide your mortgage information <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> ■ sharing for affiliates' everyday business purposes – information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p>

Definitions

Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ■ <i>Our affiliates include certain financial and non-financial companies with a common corporate ownership by Hilltop Holdings Inc. entities.</i>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ■ <i>Nonaffiliates that PrimeLending may share your information with are homeowner insurance providers and utility company provider.</i>
Joint marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ■ <i>Primelending may jointly market with nonaffiliated financial companies.</i>

Other important information

Vermont residents: We will not share a consumer report about you with our affiliates without your authorization.

California residents: We will not share your personal and financial information with our affiliated companies if you tell us not to do so. If you do not want us to share this information, please see the Privacy Notice for California Residents (<https://www.primelending.com/legal-disclosures/plccpaprivacynoticeforcaliforniarésidentsv5.pdf>).

Nevada residents: We are providing you this notice pursuant to state law. You may be placed on our internal Do Not Call list by calling (800) 294-1499, or writing to PrimeLending, Attn: Compliance Department, 18111 Preston Road, Suite 900, Dallas, TX 75252. For more information, contact us at the above address. You may also contact the Nevada Attorney General's office: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington Street, Suite 3900, Las Vegas, NV 89101; Phone: (702) 486-3132; Email: BCPINFO@ag.state.nv.us

Do Not Call Policy: This notice constitutes PrimeLending's Do Not Call Policy under the Telephone Consumer Protection Act for all consumers. PrimeLending does not solicit via telephone numbers listed on the state or federal Do Not Call lists, unless the law allows. Consumers who ask not to receive telephone solicitations from PrimeLending will be placed on the PrimeLending Do Not Call list and will not be called in any future campaigns, including those of affiliates.